

Call Center On-Demand When You Need It Most

Get experienced, trained call center agents on an as-need basis through TBI's easy to deploy contact center solution. Our team steps in to help when your business is...



Shut down due to a natural disaster or other emergency.



Dealing with power or internet outages.



Experiencing unexpected high call volume.



Looking to limit headcount, especially in uncertain times.

We work with you to create a plan that makes the most sense for your business and unique needs. We are here when the unexpected happens, but also support the day-to-day, such as taking single transaction calls, handling call overflow or helping to eliminate long hold times (calls can be forwarded to us after a set number of minutes). You receive complete tracking and reporting on all activity to continue closely monitoring your business. By utilizing our call center services, you can significantly cut down on payroll costs and keep business up and running when the unexpected happens.



Contact us today to learn ways to save now with our call center services or to make sure you have a plan in place in an emergency.

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